

Information Technology

(NQF4)

NLRD78964

Technical Support

Enjoy the SARS
tax benefits of
R60, 000 per
Learner AND
improve your BEE
rating!



Get
Qualified!

TYPE	ID	UNIT STANDARD TITLE	CREDITS
Core	114636	Demonstrate an understanding of preventative maintenance, environmental and safety issues in a computer environment	6
Core	14913	Explain the principles of computer networks	5
Core	14927	Apply problem solving strategies	4
Core	10313	Comply with service levels as set out in a Contact Centre Operation	10
Core	14908	Demonstrate an understanding of testing IT systems against given specifications	6
Core	14926	Describe information systems departments in business organisations	3
Core	14921	Describe the types of computer systems and associated hardware configurations	6
Core	14917	Explain computer architecture concepts	7
Core	14944	Explain how data is stored on computers	7
Core	252210	Handle a range of customer complaints	4
Core	14963	Investigate the use of computer technology in an organisation	6
Core	14920	Participate in groups and/or teams to recommend solutions to problems	3
Core	14919	Resolve computer user`s problems	5
Core	14938	Resolve technical computer problems	5
Fundamental		2 nd Language (Afrikaans) Literacy Unit Standards: 119472, 119457, 119467, 119465	20
Fundamental	Numeracy	Numeracy Unit Standards: 9015, 9016, 7468,	12
Fundamental	Literacy	Literacy Unit Standards: 12154, 119462, 119469, 119459	20
Elective	14922	Demonstrate knowledge of the principles of electronic logic for computing	9
Elective	14952	Describe and install a facsimile machine	2
Elective	14941	Describe and install colour copiers/printers	4
Elective	14945	Describe and install computer printers	2
Elective	14948	Describe and install high-volume photocopier machines	4
Elective	14946	Describe and install photocopier machines	3
Elective	14936	Describe and install scanning systems	3
Elective	14929	Describe computer cabling	4

LEARNERSHIPS AND SARS TAX ALLOWANCE MODEL

Company wishes to undertake Learnerships:

- 18.1's (Currently Employed Learners)
- 18.2's (Unemployed Learners)

Accredited Training Provider Approached (Award Training):

- Rates per Learner agreed upon
- Service Level Agreement signed

SETA informed of Learnerships:

Benefits explained to Company:

- **Learner:**
 - Lifelong learning /Personal Development
 - Morale boosting
- **Company benefits:**
 - Improved Productivity
 - BEE Status uplifted
 - SARS Tax allowances:
 - R40,000 per Learner 1st year (net R11,200 @ 28% Co. tax rate)
 - R40,000 per Learner 2nd Year (net R11,200 @ 28% Co. tax rate)

SARS informed of Learnerships at Companies tax year end, so that incentives can be deducted from profits. **SARS IT180** form refers (R40,000 per Learner or R11,200 net).

Process is **repeated** next tax year end for 2nd incentive for successful Learners (R40,000 per Learner or R11,200 net).

Company assisted to apply to SETA for **discretionary grants** for Learnerships undertaken.

- Company pockets the funds awarded for Learnerships to **cover the costs of training Learners**
- **Unfunded Learners are substantially subsidised** by the SARS tax allowances.

Training Commences:

- Learnership Agreements signed
- One Year Training Programme Commences

Award Training Invoices Company monthly over 12 months for training

Once Training is Complete:

- Learners are certified; and
- Encouraged to study the next level up